



Quality and environmental policy

Cía. Española de Hormigones Estampados, S.L., better known as **PAVISTAMP**, is a family company created in 1990, determined to introduce the stamped concrete technique in the European market and dedicated to manufacturing the products and elements necessary for its production and commercialization.

Later it began its expansion to other countries in the world, with products such as *single-layer mortars, adhesive mortars, resins, repair mortars, micro-mortars, etc.* Today it is a **dynamic and flexible company** adapted to the needs of the sector that distributes its products all over the world, always obeying a policy of quality and customer satisfaction. **To improve the environmental impact** of building materials and meet the needs of present generations without compromising the ability of future generations to meet their own needs, Pavistamp is committed to ECO products.

PAVISTAMP has a Management System for the activities of design and production of products, coating systems for floors and facades, as well as the commercialization of tools for the application of the same. This system is based on the following policies:

- Comply with the requirements of all parties interested in the **Management System**, as well as the legal and regulatory requirements that may be applicable.
- Respect and comply with the **national and international regulations** in force from the business, labor and safety point of view, as well as any other requirement that the company subscribes to within the framework of its environmental commitment.
- Customers are the reason for being of the company and our products and services must **ensure the complete satisfaction** of their requirements and specifications in all aspects, including technical and quality aspects, the commitment to prevent pollution and **protect the environment**, as well as the safety of people and goods.
- The Management adopts as a basic principle "continuous improvement" of our processes and our products in order **to reduce non-conformities** and customer complaints, as well as to contribute to greater effectiveness and efficiency in the operation of our Company. It is a basic premise of the Management the solution of the technical problems that can arise from the use of our products in the works and applications of our Clients and users.
- A permanent concern of the Management is to have **competent and motivated personnel**. We train and inform our employees and the professionals who use our products about technical and environmental aspects so that their work performance reflects this awareness.
- It is the wish of the **Management that this Quality and Environmental Policy** is fully accepted also by our **Suppliers and subcontractors**, ensuring a long-term win-win collaboration.
- Our commitment to continuous quality improvement and pollution prevention directs our efforts to the search for **greater environmental compatibility** of the processes applied for which we must ensure the availability of the most appropriate equipment and machinery for our activity, and always keep them in optimal conditions.
- The commitment and participation of all **PAVISTAMP** personnel is achieved with the proper application of the **Management System**, that is to say, of all the processes (strategic, operational and support) defined for the treatment of aspects related to quality and the environment.

As the company's objective is to improve its performance by minimizing non-conformities and risks, the management sets specific objectives that are assessed and reviewed periodically. In addition, it ensures the verification of compliance with the established provisions through audits and reviews of the management system.

General Management